



**ఆంధ్రప్రదేశ్ రాజ పత్రము**  
**THE ANDHRA PRADESH GAZETTE**  
**PUBLISHED BY AUTHORITY**

**PART I EXTRAORDINARY**

No.2435

AMARAVATI, MONDAY, NOVEMBER 28, 2022

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**NOTIFICATIONS BY GOVERNMENT**

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**INDUSTRIES & COMMERCE DEPARMENT**  
**(POLICY AND INVESTMENT)**

AMENDMENTS TO THE ANDHRA PRADESH PUBLIC SERVICES DELIVERY  
GUARANTEE RULES, 2018 - NOTIFIED.

**[G.O.Ms.No.75, Industries & Commerce (Policy and Investment), 31<sup>st</sup> October, 2022.]**

**NOTIFICATION**

In exercise of the powers conferred by sub-section (1) of Section 20 of the Andhra Pradesh Public Services Delivery Guarantee Act 2017 (Andhra Pradesh Act No.6 of 2018), the Governor of Andhra Pradesh hereby makes the following amendments to the Andhra Pradesh Public Services Delivery Guarantee Rules, 2018 issued in G.O.Ms.No.101, Industries & Commerce (Policy & Investment), Dated: 04-09-2018 as subsequently amended:

**AMENDMENTS**

The schedule of 36 services as appended, is added to the existing schedule.

**R. KARIKAL VALAVEN,**  
*Special Chief Secretary to Government & CIP.*

SCHEDULE - ANDHRA PRADESH PUBLIC SERVICE DELIVERY GUARANTEE ACT, 2018						
S.No	Public Service	Public Authority	Competent Authority	Appellate Authority	Stipulated Time limit	Compensation
1	Resolution of queries ( through the Single Desk Portal)	All departments	Concerned Authority	District Collector	6 days	Rs 50 per day up to a maximum of Rs 5,000
2	Credit Schemes - General Loan Scheme (For loan up to Rs 1.25 Crores)	Andhra Pradesh State Financial Corporation	Branch Manager, Concerned AP SFC	Managing Director, Andhra Pradesh State Financial Corporation	7 days	Rs 50 per day up to a maximum of Rs 5,000
3	Credit Schemes - General Loan Scheme (For loan: From Rs 1.25 Crs to Rs 8.00 Crs)	Andhra Pradesh State Financial Corporation	Managing Director, Andhra Pradesh State Financial Corporation	Secretary, Department of Finance	30 days	Rs 50 per day up to a maximum of Rs 5,000
4	Credit Schemes - General Loan Scheme (For loan: From Rs 8.00 Crs to Rs 12 .00 Crs)	Andhra Pradesh State Financial Corporation	Managing Director, Andhra Pradesh State Financial Corporation	Secretary, Department of Finance	40 days	Rs 50 per day up to a maximum of Rs 5,000
5	Credit Schemes - General Loan Scheme (For loan: From Rs 12.00 Crs to Rs 20.00 Crs)	Andhra Pradesh State Financial Corporation	Managing Director, Andhra Pradesh State Financial Corporation	Secretary, Department of Finance	40 days	Rs 50 per day up to a maximum of Rs 5,000
6	Credit Schemes - MSME-MTL Scheme for Working Capital & Other Business Needs -(For loan up to Rs 1.25 Crores)	Andhra Pradesh State Financial Corporation	Branch Manager, Concerned AP SFC	Managing Director, Andhra Pradesh State Financial Corporation	7 days	Rs 50 per day up to a maximum of Rs 5,000
7	Credit Schemes - MSME-MTL Scheme for Working Capital & Other Business Needs -(For loan: From Rs 1.25 Crs to Rs 8.00 Crs)	Andhra Pradesh State Financial Corporation	Managing Director, Andhra Pradesh State Financial Corporation	Secretary, Department of Finance	30 days	Rs 50 per day up to a maximum of Rs 5,000
8	Credit Schemes - MSME-MTL Scheme for Working Capital & Other Business Needs -(For loan: From Rs 8.00 Crs to Rs 12 .00 Crs)	Andhra Pradesh State Financial Corporation	Managing Director, Andhra Pradesh State Financial Corporation	Secretary, Department of Finance	40 days	Rs 50 per day up to a maximum of Rs 5,000

SCHEDULE - ANDHRA PRADESH PUBLIC SERVICE DELIVERY GUARANTEE ACT, 2018						
S.No	Public Service	Public Authority	Competent Authority	Appellate Authority	Stipulated Time limit	Compensation
9	Credit Schemes - MSME-MTL Scheme for Working Capital & Other Business Needs - (For loan: From Rs 12.00 Crs to Rs 20.00 Crs)	Andhra Pradesh State Financial Corporation	Managing Director, Andhra Pradesh State Financial Corporation	Secretary, Department of Finance	40 days	Rs 50 per day up to a maximum of Rs 5,000
10	Credit Schemes - Medium Term Loans to Good Entrepreneurs at Concessional Terms-(For loan up to Rs 1.25 Crores)	Andhra Pradesh State Financial Corporation	Branch Manager, Concerned AP SFC	Managing Director, Andhra Pradesh State Financial Corporation	7 days	Rs 50 per day up to a maximum of Rs 5,000
11	Credit Schemes - Medium Term Loans to Good Entrepreneurs at Concessional Terms- (For loan: From Rs 1.25 Crs to Rs 8.00 Crs)	Andhra Pradesh State Financial Corporation	Managing Director, Andhra Pradesh State Financial Corporation	Secretary, Department of Finance	30 days	Rs 50 per day up to a maximum of Rs 5,000
12	Credit Schemes - Medium Term Loans to Good Entrepreneurs at Concessional Terms-(For loan: From Rs 8.00 Crs to Rs 12.00 Crs)	Andhra Pradesh State Financial Corporation	Managing Director, Andhra Pradesh State Financial Corporation	Secretary, Department of Finance	40 days	Rs 50 per day up to a maximum of Rs 5,000
13	Credit Schemes - Medium Term Loans to Good Entrepreneurs at Concessional Terms - (For loan: From Rs 12.00 Crs to Rs 20.00 Crs)	Andhra Pradesh State Financial Corporation	Managing Director, Andhra Pradesh State Financial Corporation	Secretary, Department of Finance	40 days	Rs 50 per day up to a maximum of Rs 5,000
14	Authorization under Bio-Medical Waste Management (Management and Handling) Rules, 2016	Andhra Pradesh Pollution Control Board	Member Secretary, Andhra Pradesh Pollution Control Board (APPCB)	Chairman, APPCB	90 days	Rs 250 per day up to a maximum of Rs 25,000
15	Renewal of Authorization under Bio-Medical Waste Management (Management and Handling) Rules, 2016	Andhra Pradesh Pollution Control Board	Member Secretary, Andhra Pradesh Pollution Control Board (APPCB)	Chairman, APPCB	90 days	Rs 250 per day up to a maximum of Rs 25,000

SCHEDULE - ANDHRA PRADESH PUBLIC SERVICE DELIVERY GUARANTEE ACT, 2018						
S.No	Public Service	Public Authority	Competent Authority	Appellate Authority	Stipulated Time limit	Compensation
16	Authorization under Solid Waste Management (processing, recycling, treatment and disposal of solid waste) Rules, 2016	Andhra Pradesh Pollution Control Board	Member Secretary, Andhra Pradesh Pollution Control Board (APPCB)	Chairman, APPCB	21 days	Rs 250 per day up to a maximum of Rs 25,000
17	Renewal of Authorization under Solid Waste Management (processing, recycling, treatment and disposal of solid waste) Rules, 2016	Andhra Pradesh Pollution Control Board	Member Secretary, Andhra Pradesh Pollution Control Board (APPCB)	Chairman, APPCB	21 days	Rs 250 per day up to a maximum of Rs 25,000
18	Authorization under Construction and Demolition Waste Management (Management and Handling) Rules, 2016	Andhra Pradesh Pollution Control Board	Member Secretary, Andhra Pradesh Pollution Control Board (APPCB)	Chairman, APPCB	21 days	Rs 250 per day up to a maximum of Rs 25,000
19	Renewal of Authorization under Construction and Demolition Waste Management (Management and Handling) Rules, 2016	Andhra Pradesh Pollution Control Board	Member Secretary, Andhra Pradesh Pollution Control Board (APPCB)	Chairman, APPCB	21 days	Rs 250 per day up to a maximum of Rs 25,000
20	Charged Electricity Connections (Up to 150 KVA) without RoW	DISCOMS	Assistant executive engineer	ADE	7 days	Rs 50 per day up to a maximum of Rs 5,000
21	Charged Electricity Connections (Up to 150 KVA) with RoW	DISCOMS	Assistant executive engineer	ADE	15 days	Rs 50 per day up to a maximum of Rs 5,000

SCHEDULE - ANDHRA PRADESH PUBLIC SERVICE DELIVERY GUARANTEE ACT, 2018						
S.No	Public Service	Public Authority	Competent Authority	Appellate Authority	Stipulated Time limit	Compensation
1	Resolution of grievances for citizens (through the SPANDANA portal as per Annexure -1)	All departments	Concerned Authority	District Collector	15 days for Category - I and first-level decision for Category -II	Rs 50 per day up to a maximum of Rs 5,000
2	Birth Certificate (Birth Registration)	Municipal Corporation	Registrar of births and deaths, Municipal Corporation	Municipal commissioner	7 days	Rs 50 per day up to a maximum of Rs 5,000
3	Death Certificate	Municipal Corporation	Registrar of births and deaths, Municipal Corporation	Municipal commissioner	7 days	Rs 50 per day up to a maximum of Rs 5,000
4	Income Certificate	Revenue Department	Tahsildar/Deputy Tahsildar	RDO	7 days	Rs 50 per day up to a maximum of Rs 5,000
5	Integrated Certificate (Domicile + Caste)	Revenue Department	Tahsildar	RDO	30 days	Rs 50 per day up to a maximum of Rs 5,000
6	Hindu Marriage Certificate	Registration & Stamps	Sub-registrar	District Registrar	7 days	Rs 50 per day up to a maximum of Rs 5,000
7	Water Connection	Water Department / Concerned Agency	Municipal Commissioner	Commissioner, CDMA	15 days	Rs 50 per day up to a maximum of Rs 5,000
8	Ration Card / Rice Card	Civil Supplies Department	MRO	Joint Collector	21 days	Rs 50 per day up to a maximum of Rs 5,000

SCHEDULE - ANDHRA PRADESH PUBLIC SERVICE DELIVERY GUARANTEE ACT, 2018						
S.No	Public Service	Public Authority	Competent Authority	Appellate Authority	Stipulated Time limit	Compensation
9	Arogya Sri Card (Health Card)	Health Medical and Family Welfare Department	District Arogya Sri Coordinator, Health Medical and Family Welfare Department	State coordinator	20 days	Rs 50 per day up to a maximum of Rs 5,000
10	Driving License	Andhra Pradesh Transport Department	RTO, Transport Department	Deputy Transport Commissioner	30 days	Rs 50 per day up to a maximum of Rs 5,000
11	Employment Registration	Employment Exchange Department	District Employment Officer, Employment Exchange Department	-	Online SPOT Registration	Rs 50 per day up to a maximum of Rs 5,000
12	Encumbrance Certificate/ No dues certificate	Registration & Stamps	Sub-registrar of concerned area	District Registrar	For CAT A- Same day if applied before 2 p.m. For CAT B - 3 days	Rs 50 per day up to a maximum of Rs 5,000
13	Charged Electricity Connections (Up to 150 KVA) without RoW	DISCOMS	Assistant executive engineer	ADE	7 days	Rs 50 per day up to a maximum of Rs 5,000
14	Charged Electricity Connections (Up to 150 KVA) with RoW	DISCOMS	Assistant executive engineer	ADE	15 days	Rs 50 per day up to a maximum of Rs 5,000
15	Property Registration & issuance of registered deed	Registration & Stamps	Sub-registrar	District Registrar	24 hours (Normal)	Rs 50 per day up to a maximum of Rs 5,000



**Annexure – 1****CATEGORY - I**

Department	Grievance type
GSWS	Complaints On Secretariat Employees
GSWS	Complaints On Secretariat Employees-Agriculture/Horticulture/Sericulture
GSWS	Complaints On Secretariat Employees-Agriculture/Horticulture/Sericulture
GSWS	Complaints On Secretariat Employees-ANM
GSWS	Complaints On Secretariat Employees-Digital Assistant
GSWS	Complaints On Secretariat Employees-Energy Assistant
GSWS	Complaints On Secretariat Employees-Engineering Assistant
GSWS	Complaints On Secretariat Employees-Mahila Police and Women & Child Welfare Assistant
GSWS	Complaints On Secretariat Employees-Panchayat Secretary
GSWS	Complaints On Secretariat Employees-Survey Assistant
GSWS	Complaints On Secretariat Employees-Veterinary Assistant/Fisheries Assistant
GSWS	Complaints On Secretariat Employees-VRO
GSWS	Complaints On Secretariat Employees-Ward Administrative Secretary
GSWS	Complaints On Secretariat Employees-Ward Amenities Secretary
GSWS	Complaints On Secretariat Employees-Ward Education Secretary
GSWS	Complaints On Secretariat Employees-Ward Energy Secretary
GSWS	Complaints On Secretariat Employees-Ward Health Secretary
GSWS	Complaints On Secretariat Employees-Ward Planning & Regulation Secretary
GSWS	Complaints On Secretariat Employees-Ward Revenue Secretary
GSWS	Complaints On Secretariat Employees-Ward Sanitation & Environment Secretary
GSWS	Complaints On Secretariat Employees-Ward Welfare & Development Secretary
GSWS	Complaints On Secretariat Employees-Ward Women & Weaker Sections Protection Secretary
GSWS	Complaints On Secretariat Employees-Welfare & Education Assistant
GSWS	Complaints On Volunteers
Revenue (CCLA)	Agency Regulation 1/70
Revenue (CCLA)	Assignment House Sites
Revenue (CCLA)	Atrocities On Weaker Sections
Revenue (CCLA)	Bhudhaar - Generation Of Bhudhaar
Revenue (CCLA)	Bhudhaar - Mistakes In Pattadar Data
Revenue (CCLA)	Caste Verification
Revenue (CCLA)	Cinematography Act
Revenue (CCLA)	Copy Applications
Revenue (CCLA)	Crop Cultivator Right Cards (Crc)
Revenue (CCLA)	Death Compensation
Revenue (CCLA)	Entertainment Act
Revenue (CCLA)	Family Member Certificate
Revenue (CCLA)	General Elections

Department	Grievance type
Revenue (CCLA)	General Land Acquisition For Minor, Medium & Major Irrigation Projects
Revenue (CCLA)	Inams
Revenue (CCLA)	Indian Christian Marriage Act
Revenue (CCLA)	Land Administration
Revenue (CCLA)	Meeseva Grievances (Revenue)
Revenue (CCLA)	Money Lending Act In Non-Agency Areas
Revenue (CCLA)	National Human Rights Commission
Revenue (CCLA)	Orphan Cases
Revenue (CCLA)	Protection Of Government Lands
Revenue (CCLA)	Record Of Rights Ror
Revenue (CCLA)	Revenue-Ysr Rythu Bharosa
Revenue (CCLA)	Salaries
Revenue (CCLA)	Sale Of Food Items In Malls & Theaters
Revenue (CCLA)	Settlement Under Estate Abolition Act
Revenue (CCLA)	Special Cell Petitions Relating To Sc St Attrocities
Revenue (CCLA)	Tenancy Act
Revenue (CCLA)	Verification Of Character And Antecedents
Revenue (CCLA)	Walta Act
Municipal Administration	Administration
Municipal Administration	Engineering
Municipal Administration	Public Health And Sanitation
Municipal Administration	Revenue
Municipal Administration	Street Lighting
Municipal Administration	Town Planning
Municipal Administration	Urban Poverty Alleviation
Municipal Administration	Water Supply
Police (DGP)	Law And Order
Police (DGP)	Police Related Issues
Police (DGP)	Traffic Police Related Issue
Panchayati Raj	Cyclone
Panchayati Raj	Dpo-Auctions
Panchayati Raj	Dpo-Certificates
Panchayati Raj	Dpo-Community Dry Latrines
Panchayati Raj	Dpo-Drinking Water
Panchayati Raj	Dpo-Encroachments
Panchayati Raj	Dpo-Gram Panchayat Office Buildings
Panchayati Raj	Dpo-Leases
Panchayati Raj	Dpo-Library
Panchayati Raj	Dpo-Meetings
Panchayati Raj	Dpo-Non Layouts
Panchayati Raj	Dpo-Parks
Panchayati Raj	Dpo-Path Way
Panchayati Raj	Dpo-Pollution
Panchayati Raj	Dpo-Roads
Panchayati Raj	Dpo-Sanitation



Department	Grievance type
Panchayati Raj	Dpo-Street Lights
Panchayati Raj	Dpo-Tap Connections
Panchayati Raj	Dpo-Unauthorised Constructions
Panchayati Raj	Employee/ Service related
Panchayati Raj	Outsourcing Salaries
Panchayati Raj	Zp-General Body Meetings
Panchayati Raj	Zp-Installation Of Statue
Panchayati Raj	Zp-Protocol
Panchayati Raj	Zp-Standing Committee Meetings
Panchayati Raj	Zp-Subscription Posting
Panchayati Raj	Zp-Zp Assets
AP State Housing Corporation Ltd	Contract Mode Works
AP State Housing Corporation Ltd	Grievance Against Employees
AP State Housing Corporation Ltd	Grievance On Administrative Matters
AP State Housing Corporation Ltd	Grievance On Already Sanctioned Houses
AP State Housing Corporation Ltd	Grievance On Payment Of Bills
AP State Housing Corporation Ltd	Infrastructure Works In Housing Colonies
AP State Housing Corporation Ltd	Legal Issues
AP State Housing Corporation Ltd	Loan Recovery
AP State Housing Corporation Ltd	Material Related Issues
AP State Housing Corporation Ltd	Nirmithi Kendra
AP State Housing Corporation Ltd	Online Issues Of Apshcl
AP State Housing Corporation Ltd	Request For Sanction Of Additional Financial Assistance
AP State Housing Corporation Ltd	Services Related
AP Vaidya Vidhana Parishad	Dialysis Services
AP Vaidya Vidhana Parishad	Employee/Service related
AP Vaidya Vidhana Parishad	Grievances By Employees
AP Vaidya Vidhana Parishad	Infrastructure Issues
AP Vaidya Vidhana Parishad	Sadarem Certificate
AP Vaidya Vidhana Parishad	Shortage Of Staff
AP Vaidya Vidhana Parishad	Supply Of Diet
AP Vaidya Vidhana Parishad	Supply Of Drugs
Agriculture	Agri Inputs- Seeds
Agriculture	Agri Inputs-Fertilizers
Agriculture	Agri Inputs-Pesticides
Agriculture	Agri- Kisan Credit Cards (Kcc)
Agriculture	Agri- Rythu Mithra Groups (Rmgs)

Department	Grievance type
Agriculture	Agri- Scale Of Finance
Agriculture	Agri-Administration
Agriculture	Agri-Agricultural Credit
Agriculture	Agri-Centrally Assisted Schemes
Agriculture	Agri-Crop Cultivator Rights Card (Ccrc)
Agriculture	Agri-Engineering Issues
Agriculture	Agri-Farm Mechanization
Agriculture	Agri-Natural Calamities
Agriculture	Agri-Planning
Agriculture	Agri-Plant Protection
Agriculture	Agri-Pradhan Mantri Kisan Samman Nidhi (Pm-Kisan)
Agriculture	Agri-Rbk Extension Services, Trainings & Demonstrations
Agriculture	YSR Sunna Vaddi Panta Runalu
Dr YSR Aarogyasri Health Care Trust	104 MMU
Dr YSR Aarogyasri Health Care Trust	108 Ambulance
Dr YSR Aarogyasri Health Care Trust	Aarogya Raksha
Dr YSR Aarogyasri Health Care Trust	Ayushman Bharat
Dr YSR Aarogyasri Health Care Trust	Death Cases
Dr YSR Aarogyasri Health Care Trust	Dr. YSR Aarogya Aasara
Dr YSR Aarogyasri Health Care Trust	Dr. YSR Aarogyasri
Dr YSR Aarogyasri Health Care Trust	Empanelment
Dr YSR Aarogyasri Health Care Trust	Employee Health Scheme
Dr YSR Aarogyasri Health Care Trust	Employee/Service related
Dr YSR Aarogyasri Health Care Trust	Followup Medicines
Dr YSR Aarogyasri Health Care Trust	Medical Reimbursement
Dr YSR Aarogyasri Health Care Trust	Money Collections
Dr YSR Aarogyasri Health Care Trust	Network Hospitals
Dr YSR Aarogyasri Health Care Trust	Nwh Aarogyamithra
Dr YSR Aarogyasri Health Care Trust	Operations
Dr YSR Aarogyasri Health Care Trust	Phc Aarogyamithra
Dr YSR Aarogyasri Health Care Trust	Ramco In The Network Hospitals
Dr YSR Aarogyasri Health Care Trust	Telemedicines

Department	Grievance type
Dr YSR Aarogyasri Health Care Trust	Working Journalist Scheme
AP Eastern Power Distribution Co Ltd (EPDCL)	Existing Services Related Issues
AP Eastern Power Distribution Co Ltd (EPDCL)	Metering & Billing Related Issues
AP Eastern Power Distribution Co Ltd (EPDCL)	New Service Release
Rural Development	Dwma Animal Husbandry Issues
Rural Development	Dwma Claims
Rural Development	Dwma Establishment Fixed Tenure Employees
Rural Development	Dwma Horticulture Issues
Rural Development	Dwma Nregs Accounts
Rural Development	Dwma Vigilance & Social Audit
Rural Development	Dwma Wage Employment Issues
Rural Development	Dwma Works Requirement
Survey Settlements and Land Records	F-Line Petitions
Survey Settlements and Land Records	General Survey
Survey Settlements and Land Records	Patta Sub Division
AP Central Power Distribution Co Ltd (CPDCL)	Existing Services Related Issues
AP Central Power Distribution Co Ltd (CPDCL)	Metering & Billing Related Issues
AP Central Power Distribution Co Ltd (CPDCL)	New Service Release
AP Southern Power Distribution Co Ltd (SPDCL)	Existing Services Related Issues
AP Southern Power Distribution Co Ltd (SPDCL)	Metering & Billing Related Issues
AP Southern Power Distribution Co Ltd (SPDCL)	New Service Release
Special Enforcement Bureau	Belt Shops
Special Enforcement Bureau	Crime
Special Enforcement Bureau	Id Liquor
Special Enforcement Bureau	Illegal Mining
Special Enforcement Bureau	Illegal Sand Excavation
Special Enforcement Bureau	Illegal Sand Transport
Special Enforcement Bureau	NDPL (Non Duty paid Liquor)
Special Enforcement Bureau	Ndps (Gaanjay/Drugs)
Special Enforcement Bureau	Sand issues
Civil Supplies	Door to Door Ration
Civil Supplies	Oil Prices
Civil Supplies	Pds - Fp Shops
Civil Supplies	Petroleum Products (Lpg)
Civil Supplies	Petroleum Products (Ms/Hsd)
Women Development and Child Welfare	Adoption

Department	Grievance type
Women Development and Child Welfare	Anganwadi Centre Buildings
Women Development and Child Welfare	Anganwadi Functionaries
Women Development and Child Welfare	Employee/ Service related
Women Development and Child Welfare	Girl Child Protection Scheme
Women Development and Child Welfare	Trafficking
Women Development and Child Welfare	YSR Sampoorna Poshana / Y.S.R. Sampoorna Poshana Plus+ (Children 36 to 72 Months)
Women Development and Child Welfare	YSR Sampoorna Poshana / Y.S.R. Sampoorna Poshana Plus+ (Children 6 to 36 Months)
Women Development and Child Welfare	YSR Sampoorna Poshana / Y.S.R. Sampoorna Poshana Plus+ (Pregnant Women and Lactating Mothers)
Marketing	Agricultural Market Committee (Amc) Market Yards
Marketing	Ammenites
Marketing	Procurement Of Agril.Commoditiespaddy
Marketing	Procurement Of Non-Perishable Agril. Commodities
Marketing	Procurement Of Non-Perishable Agril. Commodities : Groundnut, Copra, Sunflower & Soyabean
Marketing	Procurement Of Perishable Commodities Agril.Marketing
Marketing	Rythu Bazar
Family Welfare	Aasha Worker
Family Welfare	Baby kit
Family Welfare	Deficiency Of Services
Family Welfare	Dr. YSR Thalli Bidda Express
Family Welfare	Employee/Service related
Family Welfare	Kanti Velugu
Family Welfare	Matru Sisu Samrakshana
Family Welfare	Non-communicable diseases (NCD-CD)
Family Welfare	Pradhana Matri Matru Vandana Yojana (PMMVY)
Family Welfare	RBSK (Ratra Balala Siksha Karyakramam)
Family Welfare	Sanctions And Deputations
Family Welfare	Sanctions And Regularisation
Family Welfare	Sanctions And Transfers
Family Welfare	Viral Fever's (Malaria, Dengue)
Rural Water Supply Engineering	Employee/ Service related
Rural Water Supply Engineering	Rws&S - Bore Wells & Hand Bores
Rural Water Supply Engineering	Rws&S - Comprehensive Protected Water Supply
Rural Water Supply Engineering	Rws&S - Drains
Rural Water Supply Engineering	Rws&S - Ground Level Service Reservoir
Rural Water Supply Engineering	Rws&S - Motors
Rural Water Supply Engineering	Rws&S - Overhead Service Reservoir (Ohsr)
Rural Water Supply Engineering	Rws&S - Paper Clippings And Others
Rural Water Supply Engineering	Rws&S - Transportation Of Drinking Water
School Education	Aided Teachers Related
School Education	Ap Open School Society

Department	Grievance type
School Education	Deecet & Lpct
School Education	Digital & Virtual Class Rooms
School Education	Dsc, Ap Tet
School Education	Jagananna Gorumudda
School Education	National Means Cum Merit Scholarship (NMMS)
School Education	Parent Teacher Association
School Education	School Administration
School Education	Student Related Issues
School Education	Teacher attendance
AP Social Welfare Residential Educational Institutions Society (APSWREIS)	Admission Of Students
AP Social Welfare Residential Educational Institutions Society (APSWREIS)	Infrastructure Provision
AP Social Welfare Residential Educational Institutions Society (APSWREIS)	School Teachers/Staff Issues
AP Social Welfare Residential Educational Institutions Society (APSWREIS)	School Maintenance
AP Social Welfare Residential Educational Institutions Society (APSWREIS)	Student Grievance
Public Health	Chronic Kidney Disease of Unknown (CKDU Pension)
Public Health	Employee/Service related
Public Health	Health Camps
Public Health	Leprosy Programme Related Issues
Public Health	New Hospital Request
Public Health	PHC Medical officer, staff related issue
Public Health	Viral Fever
Animal Husbandry	Animal Welfare
Animal Husbandry	Complaints On Staff
Animal Husbandry	Drugs & Medicines
Animal Husbandry	Feed & Fodder Support
Animal Husbandry	Livestock Losses Due To Natural Calamities
Animal Husbandry	Poverty Alleviation Programmes
Animal Husbandry	Rythu Bharosa Kendralu (Rbks)
Animal Husbandry	Sheep Societies
Animal Husbandry	Veterinary Services
Animal Husbandry	YSR Pasu Nashtaparihara Padhakam
Transport	Driving License
Transport	Employee/Service related
Transport	Learner Licece
Transport	Registrations
AP State Civil Supplies Corporation	Paddy Procurement (Official Inaction)
AP State Civil Supplies Corporation	Paddy Procurement (Technical Issues)

Department	Grievance type
AP State Civil Supplies Corporation	Pds - Fp Shops
AP State Civil Supplies Corporation	Pds - Volunteers
Samagra Shiksha	Child Right (Right To Education Act)
Samagra Shiksha	Complaints Of Out Sourcing/Contract Employees In District Office
Samagra Shiksha	Complaints On CMO& Media
Samagra Shiksha	Complaints on GCDO
Samagra Shiksha	Complaints on IE
Samagra Shiksha	Food Related Complaints(Kgbv)
Samagra Shiksha	Jagananna Vidya Kanuka
Samagra Shiksha	Material To Students In Kgbv
Samagra Shiksha	Mis(Management Information System)/Cmo(Community Mobilization)
Samagra Shiksha	Sanitary In Kgbv
Samagra Shiksha	School Maintenance
Samagra Shiksha	Toilet Maintenance
Registration and Stamps	Ancillary Services
Registration and Stamps	Employee/ Service related
Registration and Stamps	Meeseva Grievances( Registration And Stamps )
Registration and Stamps	Notaries Related
Registration and Stamps	Other Services
Registration and Stamps	Registration Services
Registration and Stamps	Stamps Related
Medical Education	Employee/Service related
Medical Education	Employees Union Matters
Medical Education	Establishment
Medical Education	Gazetted Cadre Establishment
Medical Education	Mahaprasthanam
Medical Education	Medical Reimbursement
Medical Education	Nursing Student related
Medical Education	Para Medical Training Schools
Medical Education	Pharmacists & Lab-Technicians Establishment
Medical Education	Treasury Bills & Salary Bills
Medical Education	Zonal Cadre Establishment
Disaster Management	Covid Related
Disaster Management	Cyclone/Flood/Tsunami/Hailstrom/Landslide/Cloudburst/Earthquake/Thunderbolt And Other Notified Disasters As Per G O Ms.No.15 Of Revenue(Dm)Dept.,
Disaster Management	Cyclone/Floods/Hailstorm/Tsunami Etc.,
Disaster Management	Drought
Society For Elimination Of Rural Poverty	Employee/ Service related
Society For Elimination Of Rural Poverty	YSR Aasara
AP State Road Transport Corporation (APSRTC)	Bus Related Issues
AP State Road Transport Corporation (APSRTC)	Bus Stations



Department	Grievance type
AP State Road Transport Corporation (APSRTC)	Employee/ Service related
Horticulture	Crop Cutting Experiments
Horticulture	Crop Insurance
Horticulture	Employee/ Service related
Horticulture	Implementaion Of Horticulture Programmes (Rkvy/Midh/Sdp/Nfsm)
Horticulture	Natural Calamities
Horticulture	Right To Information Act
Horticulture	Vegetable Seed
AP Scheduled Tribes Cooperative Finance Corporation	Self Employment Schemes (Old OBMMS)
AP Scheduled Tribes Cooperative Finance Corporation	Student Related Issues
AP Scheduled Tribes Cooperative Finance Corporation	YSR Vidyonnathi
Fisheries	Cyclone Rehabilitation And Relief To Fishers
Fisheries	Employee/ Service related
Fisheries	Fishermen Co-Operative Issues (Fcs)
Fisheries	Group Accident Insurance Scheme Benefit To Active Fishers
Fisheries	Issues Related Aquaculture
Fisheries	Issues Related Matsya Mitra Groups(Mmg)
Fisheries	Issues Related To Rescue Boats
Water Resources (E-In-C)	ICADPW--Designs
Water Resources (E-In-C)	ICADPW--Estimates
Water Resources (E-In-C)	ICADPW--Irrigation
Water Resources (E-In-C)	ICADPW--Mines Quarries
Water Resources (E-In-C)	ICADPW--Minor Irrigation Check Dams And Tanks
Water Resources (E-In-C)	ICADPW--Operation And Maintenance
Water Resources (E-In-C)	ICADPW--Water Regulation
Water Resources (E-In-C)	ICADPW--Works
Water Resources (E-In-C)	Payments For Works , Salaries ,Stationery
Roads and Buildings (E-in-C)	Employee/Service related
Roads and Buildings (E-in-C)	R&B-Estimates
Roads and Buildings (E-in-C)	R&B-Roads
Roads and Buildings (E-in-C)	R&B-Sale And Confirmation Of Usefruct Trees And Dead Trees
Roads and Buildings (E-in-C)	R&B-Speed Breakers
Roads and Buildings (E-in-C)	R&B-Tenders
AP Scheduled Castes Cooperative Finance Corporation (APSCCFC)	Accounts
AP Scheduled Castes Cooperative Finance Corporation (APSCCFC)	Employee/Service related
AP Scheduled Castes Cooperative Finance Corporation (APSCCFC)	Establishment
AP Scheduled Castes Cooperative Finance Corporation (APSCCFC)	Land Purchase Scheme
AP Scheduled Castes Cooperative Finance Corporation (APSCCFC)	Loans Recovery
AP Scheduled Castes Cooperative Finance Corporation (APSCCFC)	Nsfdc (Ses)

Department	Grievance type
AP Scheduled Castes Cooperative Finance Corporation (APSCCFC)	Poultry Complexes
AP Scheduled Castes Cooperative Finance Corporation (APSCCFC)	Self Employment Schemes Bank & Non Bank
AP Scheduled Castes Cooperative Finance Corporation (APSCCFC)	Shopping Complexes
AP Scheduled Castes Cooperative Finance Corporation (APSCCFC)	Training Programmes
AP State Skill Development Corporation	Training And Education
AP State Skill Development Corporation	Training And Employment
Employment and Training	Employee/Service related
Employment and Training	Employment Exchanges
Mines And Geology	Lease Holders
Mines And Geology	Mineral Concession Application Processing
Mines And Geology	Mining Issues
Mines And Geology	Sand issues
Collegiate Education	Employee/Service related
Collegiate Education	Entrance to Colleges
Collegiate Education	Infrastructure Facilities to College
Collegiate Education	Prathibha Awards
Collegiate Education	Student Problems
Collegiate Education	Training For Educating Students
Collegiate Education	Training For Students Job Opportunities
Cooperation And Cooperative Societies	Audit Of Cooperative Societies & Banks
Cooperation And Cooperative Societies	Departmental Issues
Cooperation And Cooperative Societies	District Cooperative Central Bank Affairs
Cooperation And Cooperative Societies	Management Of The Societies ( Registered Under Apcs Act 1964 & Ap Macs Act 1995 )
Cooperation And Cooperative Societies	Right To Information Act -2005
Board of Intermediate Education	Entrance to Colleges
Board of Intermediate Education	Student exams related
Board of Intermediate Education	Training For Educating Students
Social Welfare	Sw Bonded Labour
Social Welfare	Sw Department/College Hostels
Social Welfare	Sw Establishment Of Children Homes (Child Beggar Homes)
Social Welfare	Sw Hostel Adiministration
Social Welfare	Sw Identification Of Jogin Women
Social Welfare	Sw Implementation Of Prevention Of Atrocities
Social Welfare	Sw Maintenance Of Ambedkar Bhavan
Social Welfare	Sw Marriage (Intercaste)
Social Welfare	Sw Misappropriation
Social Welfare	Welfare Hostels
MJPAPBBCW Residential Education Society	Admissions

Department	Grievance type
MJPAPBBCW Residential Education Society	Amenities/Diet
MJPAPBBCW Residential Education Society	Drinking Water
MJPAPBBCW Residential Education Society	Education
MJPAPBBCW Residential Education Society	Employee/Service related
MJPAPBBCW Residential Education Society	Health
MJPAPBBCW Residential Education Society	Improper Treatment Of Students
AP BC Cooperative Finance Corporation	Employee/Service related
AP BC Cooperative Finance Corporation	Self Employment Schemes (Old OBMMS)
Tribal Welfare	Employee/Service related
Tribal Welfare	Itda Outsourcing Employees
Mission For Elimination Of Poverty In Municipal Areas (MEPMA)	YSR Aasara
Legal Metrology	Packaged Commodities Grievances
Legal Metrology	Weights & Measures Grievances
Treasuries & Accounts	Financial Matters
Intermediate Education	About Raising Educational Standards in Colleges
Intermediate Education	Contract Lecturers
Intermediate Education	Employee/ Service related
Intermediate Education	Infrastructure Facilities to College
Intermediate Education	Prathibha Awards
Intermediate Education	Student Related Issues
Intermediate Education	Training For Educating Students
Intermediate Education	Training For Students Job Opportunities
Tribal Welfare Residential Educational Institutions Society	Admissions
Tribal Welfare Residential Educational Institutions Society	Employee/ Service related
Tribal Welfare Residential Educational Institutions Society	Residential Schools
Panchayati Raj Engineering	Complaint On Pr Eng Works
Panchayati Raj Engineering	Sanction Of Grama Sachivalayam Buildings
Prohibition and Excise	Iml
Prohibition and Excise	Liquor Shops
Tribal Welfare Engineering	Works
Fire Services	Disaster Response
Fire Services	Employee/ Service related
Fire Services	Non Issuance Of Fire Noc
Fire Services	Non Response To Fire Attendance Certificate
Fire Services	Non Response To Fire Call
Fire Services	Non Response To Fire Equipment
Labour	Ap Building & Other Construction Workers Welfare Board

Department	Grievance type
Labour	Ap Labour Welfare Board
Labour	Registration Of Establishments
Electronics Delivery Services	Certificate Issues
Electronics Delivery Services	Disobedient To The Citizen
Electronics Delivery Services	Service Charges
Acharya N.G.Ranga Agricultural University(ANGRAU)	Agricultural Research Extension
Acharya N.G.Ranga Agricultural University(ANGRAU)	Employee/ Service related
Acharya N.G.Ranga Agricultural University(ANGRAU)	Student Related Issues
AP State Wakf Board	Divorced Women
AP State Wakf Board	Employee/Service related
AP Tourism Development Corporation	Administration
AP Tourism Development Corporation	APTDC Boating Operations
AP Tourism Development Corporation	APTDC Hotels
AP Tourism Development Corporation	Marketing
AP Tourism Development Corporation	Projects/Engineering
AP Tourism Development Corporation	Sound And Light
AP Tourism Development Corporation	Tourism Transport
Youth Services	Adventure Activities
Youth Services	Disaster Management & First Aid Trainings
Youth Services	Employee/ Service related
Youth Services	Formation/Rejuvenation / Recongition Of Youth Clubs / Youth Associations
Youth Services	Inter District Youth Exchange
Youth Services	National Youth Week Celebrations
Youth Services	Pre- Recruitment Training To Unemployed Youth To Enrol Them In Army, Airforce And Allied Forces
Youth Services	Self- Defence Training To Women
Youth Services	Youth Festivals (Divisional/District/State/ National)
Youth Services	Youth Parliaments(Yuva Sabha)
Institute of Preventive medicine (IPM) & Food Safety	Complaints on restaurants
Institute of Preventive medicine (IPM) & Food Safety	License/Registration
Institute of Preventive medicine (IPM) & Food Safety	Quality of Food
Institute of Preventive medicine (IPM) & Food Safety	Violation of FSSAI Rules
Factories	Ap Civil Services Cca Rules 1991
Factories	Approval Of Plans
Factories	Employee/Service related
Factories	Factory Licence

Department	Grievance type
Factories	Implementation Of Chemical Accident Rules.
Factories	Implementation Of Factories Act, 1948.
Factories	Implementation Of Factories Act.
Factories	Not Attending Official Duties Properly.
Technical Education	Polytechnic Contract/Regular Lecturer Related
Technical Education	Polytechnic Polycet
Technical Education	Polytechnic Student Related
Kapu Welfare and Development Corporation	Employee/ Service related
Kapu Welfare and Development Corporation	Skill Development
Kapu Welfare and Development Corporation	Videshi Vidhya Deevana
Tirumala Tirupati Devasthanam (TTD)	Tirumala Tirupati Devasthanam (TTD)
AP State Council for Higher Education	Common Entrance Tests
AP State Council for Higher Education	Constituent / Affiliated College Lecturer Related
AP State Council for Higher Education	Employee/Service related
Minorities Welfare	Employee/Service related
BC Welfare	Administration Of Hostels - Inspections
BC Welfare	Jayanthi / Vardhanthi Celebrations
Handlooms & Textiles	Cyclone-Handlooms And Textiles
Handlooms & Textiles	Membership In The Weaver Societies
Handlooms & Textiles	Suicidal Death Of Handloom Weaver
Handlooms & Textiles	Supervision Of Weavers Coop. Societies
Handlooms & Textiles	Thrift Fund Scheme
Handlooms & Textiles	Weavers Credit Cards
Dr. NTR University of Health Sciences	Employee/ Service related
Dr. NTR University of Health Sciences	Student Related Issues
Damodaram Sanjivayya National Law University	Employee/ Service related
Damodaram Sanjivayya National Law University	Student Related Issues
AP State Irrigation Development Corporation	Employee Related
Industries, Commerce And Export Promotion	Accounts
Industries, Commerce And Export Promotion	Establishment
Industries, Commerce And Export Promotion	Stationary
Government Life Insurance	Appli Claims Settlement
Government Life Insurance	Appli Loans Sanction
Government Life Insurance	Appli Missing Credits
Government Life Insurance	Issue Of Appli Policies

Department	Grievance type
Sri Venkateswara Veterinary University	Employee/ Service related
Sri Venkateswara Veterinary University	Student Related Issues
AP State Minorities Finance Corporation Ltd	Employee/Service related
Rythu Sadhikara Samstha (COMPANY)	Community Resource Persons (Natural Farming Programme)
Rythu Sadhikara Samstha (COMPANY)	Harassment To Women At Work Place
AP State Christian (Minorities) Finance Corporation	Employee/Service related
AP State Christian (Minorities) Finance Corporation	Finance Assistance To Construction Of New Church/Repairs/Renovation/Compound Walls Of Churches And Church Run Institutions
AP State Christian (Minorities) Finance Corporation	Pilgrimage To Holy Land Of Jerusalem
Dr. YSR Horticultural University	Employee/ Service related
Dr. YSR Horticultural University	Student Related Issues
Adult Education	Employee/ Service related
Adult Education	Establishment
Adult Education	Training Programme
A.P.Paramedical Board	Employee/Service related
A.P.Paramedical Board	Para Medical Students related Issues
Ground Water	Ground Water Surveys Under A.P.W.A.L.T.A. Referred By Tahasildars And Any Other Surveys Like For S.C., S.T., B.C., Etc.,
AP State Aids Control Society	ART Medicines & Counselling
AP State Aids Control Society	Discrimination
AP State Aids Control Society	Ombudsman
AP State Aids Control Society	Treatment of HIV
AP State Creativity And Culture Commission	Financial Assistance To Cultural Organizations
Sainik Welfare	Sainik-Children Of Armed Force Personnel (Cap) Certificates
Sainik Welfare	Sainik-Financial Assistance To Li World War Veterans/ Widows
Sericulture	Incentives

**CATEGORY - II**

Department	Grievance type
Revenue (CCLA)	Record Of Rights RoR
Revenue (CCLA)	Encroachments
Revenue (CCLA)	Land Grabbing
Revenue (CCLA)	Employee/ Service related
Revenue (CCLA)	Assignment Of Govt Land
Revenue (CCLA)	Assignment House Sites
Revenue (CCLA)	Land Acquisition - Irrigation, National Highway, General & Other L.A. Cases
Revenue (CCLA)	Land Transfer Regulation Petition Cases
Revenue (CCLA)	Deletion From 22-A List
Revenue (CCLA)	A.P. Land Encroachments Act 1905



Department	Grievance type
Revenue (CCLA)	Dotted Lands
Revenue (CCLA)	Land Administration
Revenue (CCLA)	General Land Acquisition For Minor, Medium & Major Irrigation Projects
Revenue (CCLA)	Land
Revenue (CCLA)	Ap Assigned Lands Prohibition And Trasfer Act 1977
Revenue (CCLA)	Sec.22 (A)
Revenue (CCLA)	Agency Land Problems
Revenue (CCLA)	Government Land Dispute
Revenue (CCLA)	Protection Of Government Lands
Revenue (CCLA)	Alienation /Transfer Of Govt Land
Revenue (CCLA)	Government Land Dispute
Revenue (CCLA)	Lanka Land Issues
Revenue (CCLA)	Land Reforms
Revenue (CCLA)	Bhoodan Lands
Revenue (CCLA)	Suits And Court Fee Act
Revenue (CCLA)	Patta Lands
Revenue (CCLA)	Muttas Abolition Regulation
Revenue (CCLA)	A.P. Bhoodan Act, 1965
Revenue (CCLA)	Regularization Of Encroachments Of Government Lands
Revenue (CCLA)	Prohibition Of Transfer Of Assigned Lands (Pot Act)
Revenue (CCLA)	Orphan Cases
Revenue (CCLA)	Conversion Of Agriculture Lands Into Non Agriculture Lands One Time Settlement
Revenue (CCLA)	Atrocities On Sc Sts
Revenue (CCLA)	Inams
Revenue (CCLA)	Settlement Under Estate Abolition Act
Revenue (CCLA)	Crop Cultivator Right Cards (Ccrc)
Revenue (CCLA)	Special Cell Petitions Relating To Sc St Attrocities
Revenue (CCLA)	Death Compensation
Revenue (CCLA)	Water Tax
Revenue (CCLA)	Caste Verification
Revenue (CCLA)	Recruitment
Revenue (CCLA)	General Elections
Revenue (CCLA)	Minorities Sadhikhana Miscellaneous
Revenue (CCLA)	Freedom Fighters Matters
Revenue (CCLA)	Medical Re Imbursment Bills Revenue Employees
Revenue (CCLA)	Jamabandi
Revenue (CCLA)	Allowances
Revenue (CCLA)	Lc Cases Of Other Districts
Revenue (CCLA)	Water Users Association
Revenue (CCLA)	Relinquishments
Revenue (CCLA)	Agency (Scheduled Areas) Regulations
Revenue (CCLA)	Contingent Employees
Revenue (CCLA)	Petroleum Act
Revenue (CCLA)	Krrc Recommendation

Department	Grievance type
Revenue (CCLA)	Agency Regulation 1/70
Revenue (CCLA)	Explosive Act
Revenue (CCLA)	Appointment Of Law Officers And Remuneration
Revenue (CCLA)	Pawn Broker License
Revenue (CCLA)	Tenancy Act
Revenue (CCLA)	Remuneration To The Law Officers (Gps & Agps)
Panchayati Raj	Dpo-Encroachments
Panchayati Raj	Dpo-Roads
Panchayati Raj	Dpo-Drinking Water
Panchayati Raj	Dpo-Sanitation
Panchayati Raj	Employee/ Service related
Panchayati Raj	Zp-Work Cpws Water Supply
Panchayati Raj	Dpo-Missappropriation Of Funds
Panchayati Raj	Dpo-Unauthorised Constructions
Panchayati Raj	Dpo-Non Layouts
Panchayati Raj	Zp-Work C.C. Drains
Panchayati Raj	Dpo-Cell Towers
Panchayati Raj	Dpo-Pollution
Panchayati Raj	Dpo-Statues
Panchayati Raj	Zp-Works C.C.Roads
Panchayati Raj	Dpo-Names
Panchayati Raj	Dpo-Street Lights
Panchayati Raj	Praja Sadhikara Survey
Panchayati Raj	Dpo-Gram Panchayat Office Buildings
Panchayati Raj	Dpo-Library
Panchayati Raj	Dpo-Audit
Panchayati Raj	Zp-Work Foot Over Bridges
Panchayati Raj	Dpo-Building Plans
Panchayati Raj	Dpo-Community Hall
Panchayati Raj	Zp-Work Bt Roads
Panchayati Raj	Zp-Zppf Final Payment
Panchayati Raj	Dpo-Slaughter House
Panchayati Raj	Zp-Work Cpws Wages To Workers
Panchayati Raj	Zp-Work Metal Roads
Panchayati Raj	Dpo-Alienation
Panchayati Raj	Dpo-Tap Connections
Panchayati Raj	Dpo-Religious
Panchayati Raj	Zp-Zp Auctions
Panchayati Raj	Zp-Work Culverts
Panchayati Raj	Dpo-Community Dry Latrines
Panchayati Raj	Zp-Zpp High Schools
Panchayati Raj	Dpo-Bifurcation & Merging
Panchayati Raj	Dpo-Market
Panchayati Raj	Zp-Work Repairs To Mpdo Office Buildings
Panchayati Raj	Dpo-Rti Act

Department	Grievance type
Panchayati Raj	Zp-Work Wbm Road
Panchayati Raj	Dpo-Parks
Panchayati Raj	Zp-Works Community Halls
Panchayati Raj	Zp-Work Ground Leveling In Primary Health Center
Panchayati Raj	Zp-Work R.O. Plants
Panchayati Raj	Zp-Work Maintenance Of Zp Office
Panchayati Raj	Zp-Work Gravel Roads
Panchayati Raj	Zp-Work Ground Leveling In Zph Schools
Panchayati Raj	Zp-Work Repairs To Purified Water Supply Under Tfc
Panchayati Raj	Zp-Work Compound Walls To Zph Schools
Panchayati Raj	Zp-Work Repairs To School Buildings
Panchayati Raj	Zp-Zp Ferries
Panchayati Raj	Zp-Work Earthen Roads
Panchayati Raj	Zp-Zp Guest Houses
Panchayati Raj	Zp-Rti Act 2005
Panchayati Raj	Zp-Work Ground Leveling For Shtri Sakthi Bhavans
Panchayati Raj	Zp-Work Maintenance Of School Buildings
Panchayati Raj	Zp-Work Operation And Maintenance Of Cpws Scheme Under Tfc
Panchayati Raj	Zp-Work Repairs To Kalyanamandapam
Panchayati Raj	Zp-Zp Sand Seignorage
Panchayati Raj	Zp-Work Repairs To Guest Houses
Agriculture	Agri-Crop Insurance
Agriculture	Agri-Rythu Bharosa Kendras (Rbks)
Agriculture	Agri-Natural Calamities
Agriculture	Agri E-Crop Booking
Agriculture	Agri-Farmers Suicides
Agriculture	Agri Inputs-Fertilizers
Agriculture	Agri Inputs- Seeds
Agriculture	Agri Inputs-Pesticides
Agriculture	Agri-Dr. Ysr Agri Labs
Agriculture	Agri-Farmer Producer Organizations (Fpos)
Agriculture	Agri-Engineering Issues
Agriculture	Agri-Rbk Extension Services, Trainings & Demonstrations
Agriculture	Agri-Externally Aided Projects (Eap)
Agriculture	Agri-Farm Mechanization
Agriculture	Agri-Centrally Assisted Schemes
Agriculture	Agri-Planning
Survey Settlements and Land Records	F-Line Petitions
Survey Settlements and Land Records	General Survey
Survey Settlements and Land Records	Patta Sub Division
AP Township And Infrastructure Development Corporation	Tidco Housing Related
School Education	School Administration

Department	Grievance type
School Education	Jagananna Gorumudda
School Education	Employee/ Service related
School Education	Private Un Aided Schools
School Education	Compassionate Appointments
School Education	Vidya Volunteers
School Education	Prathibha Awards
School Education	Jagananna Amma Vodi
School Education	Inspire Awards
School Education	Student Related Issues
AP Southern Power Distribution Co Ltd (SPDCL)	Operation & Maintenance Services
Police (DGP)	Police Related Issues
Police (DGP)	Law And Order
Society For Elimination Of Rural Poverty	Shg / Dwacra
Society For Elimination Of Rural Poverty	Abayahastham
Society For Elimination Of Rural Poverty	YSR Pellikanuka
Society For Elimination Of Rural Poverty	Employee/ Service related
Society For Elimination Of Rural Poverty	YSR Pension Kanuka
Rural Water Supply Engineering	Swaccha Andhra-IsIs
Rural Water Supply Engineering	Rws&S - Drains
Rural Water Supply Engineering	Rws&S - Bore Wells & Hand Bores
Rural Water Supply Engineering	Rws&S - Ground Level Service Reservoir
Rural Water Supply Engineering	Rws&S - Scrutiny Of Work Bills
Rural Water Supply Engineering	Rural Water Supply - Swaccha Andhra
Rural Water Supply Engineering	Employee/ Service related
Rural Water Supply Engineering	Rws&S - Bills
Rural Water Supply Engineering	Rws&S - Overhead Service Reservoir (Ohsr)
Rural Water Supply Engineering	Rws&S - Electrical
Rural Water Supply Engineering	Rws&S - School Toilets
Roads and Buildings (E-in-C)	R&B-Roads
Roads and Buildings (E-in-C)	R&B-Encroachments
Roads and Buildings (E-in-C)	R&B-Bridges
Roads and Buildings (E-in-C)	R&B-Culverts
Roads and Buildings (E-in-C)	R&B-Bills
Roads and Buildings (E-in-C)	R&B-Land Acquisition General

Department	Grievance type
Roads and Buildings (E-in-C)	R&B-Religious Structures And Statues
Roads and Buildings (E-in-C)	R&B-Court Buildings
Roads and Buildings (E-in-C)	R&B-Caution Boards
Roads and Buildings (E-in-C)	R&B-Permissions
Roads and Buildings (E-in-C)	Rob/Rub
Roads and Buildings (E-in-C)	R&B-Auctions
Roads and Buildings (E-in-C)	R&B-Inspection Banglow
AP Eastern Power Distribution Co Ltd (EPDCL)	Operation & Mantainence Services
Mines And Geology	Mining Issues
Mines And Geology	Illegal Sand Transport
Mines And Geology	Sand issues
Mines And Geology	Illegal Mining
Mines And Geology	Illegal Sand Excavation
Municipal Administration	Engineering
Municipal Administration	Revenue
Animal Husbandry	Gokulam/Mini Gokulam
Animal Husbandry	Service Matters Of Staff
Animal Husbandry	YSR Pasu Nashtaparihara Padhakam
Animal Husbandry	Credit Support
Animal Husbandry	Drugs & Medicines
Animal Husbandry	Rural Backyard Poultry
Animal Husbandry	Mg Nregs Works
Animal Husbandry	Feed & Fodder Support
Animal Husbandry	Institutions/ Buildings/ Infrastructure
Animal Husbandry	Dairy
Animal Husbandry	Veterinary Services
Animal Husbandry	DR. YSR SANCHARA PASHU AROGYA SEVA (1962)
Animal Husbandry	Carcass Utilization Plant
Animal Husbandry	Sheep Societies
Animal Husbandry	Complaints On Staff
AP Central Power Distribution Co Ltd (CPDCL)	Operation & Mantainence Services.
Panchayati Raj Engineering	Road Works
Panchayati Raj Engineering	Sanction Of Pr Eng Works
Panchayati Raj Engineering	Employee/ Service related
Panchayati Raj Engineering	Sanction Of Buildingsworks Community Halls
Panchayati Raj Engineering	Repaires To Buildings
Rural Development	YSR Jalakala
Rural Development	Employee/ Service related
Rural Development	Dwma Sericulture Issues
Rural Development	Dwma Watersheds
Rural Development	Dwma Establishment Fixed Tenure Employees
Rural Development	Dwma Vigilance & Social Audit
Water Resources (E-In-C)	ICADPW--Irrigation
Water Resources (E-In-C)	ICADPW--Encroachments

Department	Grievance type
Water Resources (E-In-C)	ICADPW--Water Regulation
Water Resources (E-In-C)	ICADPW--Minor Irrigation Check Dams And Tanks
Water Resources (E-In-C)	ICADPW--Operation And Maintenance
Water Resources (E-In-C)	Land Acquisition Of Irrigation Projects
Water Resources (E-In-C)	Payments For Works , Salaries ,Stationery
Water Resources (E-In-C)	ICADPW--Works
Water Resources (E-In-C)	Payments For Works , Salaries ,Stationery
Water Resources (E-In-C)	ICADPW--Alienation
Water Resources (E-In-C)	ICADPW--Protection Of Government Property
Water Resources (E-In-C)	ICADPW--Assignment Of Govt Land
Water Resources (E-In-C)	ICADPW--Mines Quarries
Water Resources (E-In-C)	ICADPW--Tree Pattas
Water Resources (E-In-C)	ICADPW--River Conservancy Act
Water Resources (E-In-C)	ICADPW--Allotment Of Government Quarters
Water Resources (E-In-C)	ICADPW--Section Correspondence Of Aee'S
Water Resources (E-In-C)	ICADPW--Estimates
Water Resources (E-In-C)	ICADPW--Budget
Water Resources (E-In-C)	ICADPW--Tenders
Water Resources (E-In-C)	ICADPW--Court Cases
Water Resources (E-In-C)	ICADPW--Boat Accidents
Water Resources (E-In-C)	ICADPW--Water Users Association
Water Resources (E-In-C)	ICADPW--Designs
AP State Road Transport Corporation (APSRTC)	Bus Related Issues
AP State Road Transport Corporation (APSRTC)	Employee/ Service related
AP State Road Transport Corporation (APSRTC)	Bus Stations
Endowment	Temple Administration
Endowment	Encroachments
Endowment	Complaints
Endowment	Sec 22 (A)(1)(C)
Endowment	Leases
Endowment	Works
Endowment	Sanitation
Endowment	Accounts
Endowment	Choultry Administration
Endowment	File Monitoring
Endowment	Gosala
Endowment	Trust Boards
Endowment	Treasury Correspondence
Endowment	Money Valued Register
Endowment	Prasadams
Endowment	Annadanam
Endowment	Office And Guest House Maintenance
Differently Abled, Senior Citizens & Transgender	Aids And Appliances Tricycle



Department	Grievance type
Differently Abled, Senior Citizens & Transgender	Senior Citizens Welfare
Differently Abled, Senior Citizens & Transgender	Aids And Appliances Hearing Aids
Differently Abled, Senior Citizens & Transgender	Post Metric Scholarships
Differently Abled, Senior Citizens & Transgender	Aids And Appliances Senior Citizens
Differently Abled, Senior Citizens & Transgender	Aids And Appliances Wheel Chair
Differently Abled, Senior Citizens & Transgender	Aids And Appliances Orthosis And Prosthesis
Differently Abled, Senior Citizens & Transgender	Aids And Appliances Crutches
Differently Abled, Senior Citizens & Transgender	National Trust Act
Differently Abled, Senior Citizens & Transgender	Aids And Appliances Students
Differently Abled, Senior Citizens & Transgender	Aids And Appliances For Blind
Differently Abled, Senior Citizens & Transgender	Aids And Appliances Touch Phone
Differently Abled, Senior Citizens & Transgender	Hostels Education
Dr YSR Aarogyasri Health Care Trust	Dr. YSR Aarogyasri
Dr YSR Aarogyasri Health Care Trust	Dr. YSR Aarogyasri
Family Welfare	Employee/Service related
Family Welfare	Pradhana Matri Matru Vandana Yojana (PMMVY)
Family Welfare	Viral Fever's (Malaria, Dengue)
Family Welfare	Matru Sisu Samrakshana
Samagra Shiksha	Civil Work In Schools Under Ss
Samagra Shiksha	Complaints In Kgbv
Samagra Shiksha	Services Of Out Sourcing/Contract Employees In District Office Under Ss
Samagra Shiksha	Civil Work In Kgbv
Samagra Shiksha	School Maintenance
Samagra Shiksha	Sanction Of Rstcs, Nrstcs & Seasonal Hostels, Worksite Schools
Samagra Shiksha	Complaints On Grants In Samo
Samagra Shiksha	Complaints Of Out Sourcing/Contract Employees In District Office
Samagra Shiksha	School Maintenance
Samagra Shiksha	Nadu-Nedu Works
Samagra Shiksha	Complaints on IE
Samagra Shiksha	Child Right (Right To Education Act)
Samagra Shiksha	Complaints on GCDO
Samagra Shiksha	Aids & Appliances In Ie
Fisheries	Issues Related Aquaculture
Fisheries	Employee/ Service related
Fisheries	Cyclone Rehabilitation And Relief To Fishers
Fisheries	Fishermen Co-Operaative Issues (Fcs)

Department	Grievance type
Fisheries	Group Accident Insurance Scheme / Ex-Gratia (Marine)
Fisheries	Right To Information (Rti)
AP State Council for Higher Education	Constituent / Affiliated College Student Related
AP State Council for Higher Education	Constituent / Affiliated College Lecturer Related
AP State Council for Higher Education	Common Entrance Tests
AP State Council for Higher Education	Constituent / Affiliated College Infrastructure Related
Forest (PCCF)	Wild Life
Forest (PCCF)	Roof Issues
Forest (PCCF)	Employee/ Service related
Forest (PCCF)	Production/Timber
Forest (PCCF)	Fca Proposals
Forest (PCCF)	Social Forestry
AP Pollution Control Board	Pollution Control
AP Pollution Control Board	Industrial Air Pollution
AP Pollution Control Board	Industrial Water Pollution
AP Pollution Control Board	Mining Activity
AP Pollution Control Board	Odours Nuisances
AP Pollution Control Board	Municipal Solid Waste Management
AP Pollution Control Board	Industrial Hazardous Waste Management
AP Pollution Control Board	Municipal Sewage Management
AP Pollution Control Board	Plastic Waste Management
AP Pollution Control Board	Biomedical Medical Waste In Treatment Facility
AP Pollution Control Board	Biomedical Medical Waste In Hospital
Women Development and Child Welfare	Domestic Violence Act
Women Development and Child Welfare	Anganwadi Functionaries
Women Development and Child Welfare	Girl Child Protection Scheme
Women Development and Child Welfare	Homes
Women Development and Child Welfare	District Child Protection Unit
Women Development and Child Welfare	Training Institute
Women Development and Child Welfare	Adoption
Transport	Registrations
Prohibition and Excise	Liquor Shops
Prohibition and Excise	Bars
Prohibition and Excise	Service matters
Prohibition and Excise	Toddy Shops
Prohibition and Excise	Toddy Shops
Social Welfare	Employee/ Service related
Social Welfare	Hostel Admissions To Sc Students

Department	Grievance type
Social Welfare	Distribution Of Note Books, Bed Sheets, Carpets, Study Material
Social Welfare	Sw Right To Information Act
Social Welfare	Ap State Committees
Social Welfare	Sw Caste Verification
Social Welfare	Sw Protection Of Civil Rights
Social Welfare	Sw Voluntary Organizations
Social Welfare	Sw Department/College Hostels
Social Welfare	Sw Land Acquisition For Weaker Section
Social Welfare	Rule Of Reservation
Social Welfare	Scsp-Sub Plan
Social Welfare	Jagananna Vidya Deevena
Social Welfare	Dappu Artist Pension
BC Welfare	Employee/ Service related
BC Welfare	Videshi Vidhya
BC Welfare	Administration Of Hostels
BC Welfare	Administration Of Hostels - Inspections
BC Welfare	Jagananna Vidya Deevena
BC Welfare	Construction Of Bc Hostel Buildings
Public Health	Dialysis Pension
Public Health	Chronic Kidney Disease of Unknown (CKDU Pension)
Public Health	Chronic Kidney Disease of Unknown (CKDU Pension)
Public Health	Hiv Ict Centres (Integrated Counselling Testing Centres)
Public Health	Leprosy Pensions
Public Health	Public Health-Accounts
Public Health	PHC Medical officer, staff related issue
Public Health	Tb Control-Operational
Public Health	Hiv Ict Centres (Integrated Counselling Testing Centres)
Public Health	Tb Control-Financial
Public Health	Tb Control-Laboratory
Labour	Issues Of Employees Of Labour Department
Labour	Contract Labour Act
Labour	Managements Under Various Laour Laws
Labour	Ap Labour Welfare Board
Labour	Ap Building & Other Construction Workers Welfare Board
Labour	Industrial Dispute Act
Labour	YSR BIMA
Labour	Interstate Migrant Workmen Act
Labour	Trade Union Act, 1926
Labour	YSR BIMA
National Highways Authority of India (NHAI)	NH-Roads
National Highways Authority of India (NHAI)	NH-Land Acquisition General
National Highways Authority of India (NHAI)	NH-Encroachments

Department	Grievance type
National Highways Authority of India (NHAI)	NH-Caution Boards
National Highways Authority of India (NHAI)	NH-Culverts
National Highways Authority of India (NHAI)	NH-Bridges
National Highways Authority of India (NHAI)	NH-Utility shifting
National Highways Authority of India (NHAI)	NH-Rob/Rub
Disaster Management	Cyclone/Flood/Tsunami/Hailstrom/Landslide/Cloudburst/Earthquake/Thunderbolt And Other Notified Disasters As Per G O Ms.No.15 Of Revenue(Dm)Dept.,
Disaster Management	Cyclone/Floods/Hailstorm/Tsunami Etc.,
Disaster Management	Drought
Civil Supplies	Pds - Fp Shops
Civil Supplies	Petroleum Products (Lpg)
Civil Supplies	Petroleum Products (Ms/Hsd)
Registration and Stamps	Public Services
Registration and Stamps	Employee/ Service related
Registration and Stamps	Challana Related
Tribal Welfare Engineering	Works
Tribal Welfare Engineering	Employee/ Service related
Electronics Delivery Services	Issue Of New Meeseva Center
Tribal Welfare	Itda Rofr
Tribal Welfare	Itda Court Cases
Legal Metrology	Employee Grievances
Legal Metrology	Weights & Measures Grievances
Horticulture	Natural Calamities
Cooperation And Cooperative Societies	District Cooperative Central Bank Affairs
Cooperation And Cooperative Societies	Departmental Issues
Cooperation And Cooperative Societies	Audit Of Cooperative Societies & Banks
Cooperation And Cooperative Societies	Management Of The Societies ( Registered Under Apcs Act 1964 & Ap Macs Act 1995 )
Employment and Training	Employment Exchanges
Employment and Training	Govt Iti Colleges
MJPAPBBCW Residential Education Society	Admissions
Sainik Welfare	Sainik- House Sites
Sainik Welfare	Sainik-Assignment Of Lands
Sainik Welfare	Sainik- Employment
Sainik Welfare	Sainik - House Tax Exemption
Sainik Welfare	Sainik-Service Matters Of Department Employees
Sainik Welfare	Sainik-Exservicemen Pension And Widows
Sainik Welfare	Sainik-Grievances On Payment Of Financial Assistance From Specialfund
Sainik Welfare	Sainik-Not Received Grants From Raksha Mantri Exservicemen Welfare Fund (Rmewf)

Department	Grievance type
Sainik Welfare	Sainik - House Tax Exemption
Sainik Welfare	Sainik- House Sites
Mission For Elimination Of Poverty In Municipal Areas (MEPMA)	YSR Pelli Kanuka
Mission For Elimination Of Poverty In Municipal Areas (MEPMA)	YSR Zero Vaddi
Mission For Elimination Of Poverty In Municipal Areas (MEPMA)	YSR Bima Insurance
AP Housing Board	Ap Housing Board
Industries, Commerce And Export Promotion	Pmegp
Industries, Commerce And Export Promotion	District Level Industrial Incentives
Industries, Commerce And Export Promotion	Large And Medium Industries
Industries, Commerce And Export Promotion	State Level Industrial Incentives
Industries, Commerce And Export Promotion	District Industrial Promotion Committee
Industries, Commerce And Export Promotion	Infrastructure Industrial Estates Industrial Development Areas Special Economic Zones
Industries, Commerce And Export Promotion	Artisan Clusters And Industrial Clusters
Industries, Commerce And Export Promotion	Purchase Committee Mettings
Industries, Commerce And Export Promotion	Single Window Clearances
Industries, Commerce And Export Promotion	Industrial Cooperative Soceties
Industries, Commerce And Export Promotion	Establishment
Industries, Commerce And Export Promotion	Sc And St Cell
Industries, Commerce And Export Promotion	Sick Units Revival
Industries, Commerce And Export Promotion	Accounts
Industries, Commerce And Export Promotion	Feed Back Reports And Escort Services
Industries, Commerce And Export Promotion	Raw Materials And Marketing Nsic
Industries, Commerce And Export Promotion	Record Room
Marketing	Rythu Bazar
Marketing	Rythu Bandhu Pathakam (Rbp)
Marketing	Procurement Of Agrl.Commoditiespaddy
AP Vaidya Vidhana Parishad	Employee/Service related
AP Vaidya Vidhana Parishad	Infrastructure Issues

Department	Grievance type
AP State Aids Control Society	HIV Pensions
AP State Aids Control Society	Employee/Service related
AP State Aids Control Society	Social Protection Schemes
AP State Aids Control Society	HIV Testing and Counseling
AP State Aids Control Society	Discrimination
Amaravati Metropolitan Region Development Authority	Lands
Amaravati Metropolitan Region Development Authority	Development Promotion
Amaravati Metropolitan Region Development Authority	Administration
Amaravati Metropolitan Region Development Authority	Social Development
Amaravati Metropolitan Region Development Authority	Planning
Amaravati Metropolitan Region Development Authority	Landscape And Environment
Amaravati Metropolitan Region Development Authority	Change Of Land Use
Amaravati Metropolitan Region Development Authority	Economic Development
AP Micro Irrigation Project(APMIP)	Delay In Providing Services By Micro Irrigation Companies
AP Micro Irrigation Project(APMIP)	Delay In Sanction Of Micro Irrigation System
AP Micro Irrigation Project(APMIP)	Delay In Supply Of Micro Irrigation Material By Micro Irrigation Companies
Andhra Pradesh Industrial Infrastructure Corporation (APIIC)	APIIC Land Allotment
Andhra Pradesh Industrial Infrastructure Corporation (APIIC)	APIIC Industrial Park
Society for Social Audit, Accountability and Transparency(SSAAT-AP)	Employee/Service related
Society for Social Audit, Accountability and Transparency(SSAAT-AP)	Social Audit
Handlooms & Textiles	Pavala Vaddi
Handlooms & Textiles	Handlooms Office- Rti Act
Handlooms & Textiles	Supervision Of Weavers Coop. Societies
Handlooms & Textiles	Weavers Credit Cards
Handlooms & Textiles	S S I Unit Registration
Handlooms & Textiles	Worksheds
Handlooms & Textiles	Cyclones
Handlooms & Textiles	Societies Audit
Handlooms & Textiles	Weavers Coop.Societies - Court Cases
Sports Authority of AP	Coaching, Venue, Any Other Facility
Sports Authority of AP	Employee Grievance
Sports Authority of AP	Sports -Academies Selection



Department	Grievance type
Sports Authority of AP	Medal Winners
Sports Authority of AP	Sports - Equipment
Sports Authority of AP	Sports Infra
Sports Authority of AP	Saap Recognized Associations
Sports Authority of AP	Sports Coaches
Sports Authority of AP	Financial Assistance
Sports Authority of AP	Water Sports
Sports Authority of AP	Sports-Tournaments
Treasuries & Accounts	Employee/ Service related
Sericulture	Mahatma Gandhi National Rural Employment Guarantee Scheme(Mgnregs)
Sericulture	Natural Calamities
Sericulture	Non-Farm Units
Sericulture	Employee/ Service related
Sericulture	Compensation For Sriculture Assets
Sericulture	Tasar Sector
Sericulture	State Plan /Central Assistance Scheme
AP State Irrigation Development Corporation	Lift Irrigaton Schemes
AP State Irrigation Development Corporation	Committees
AP State Christian (Minorities) Finance Corporation	Finance Assistance To Construction Of New Church/Repairs/Renovation/Compound Walls Of Churches And Church Run Institutions
AP State Wakf Board	Imam and Mouzzain
Minorities Welfare	Overseas Education
Technical Education	Polytechnic Employee Related
Technical Education	Polytechnic Contract/Regular Lecturer Related
Technical Education	Polytechnic Infrastructure Related
Technical Education	Polytechnic Student Related
Economics and Statistics	Employee Related
Economics and Statistics	Mp-Lads / Cmdf
State Audit	Pensions
State Audit	Establishment
Sugar And Cane	Employees Related
Sugar And Cane	Sugarcane Price Payment
Commercial Taxes	Other Acts Relating To Commercial Tax Department
Commercial Taxes	Vat, Cst, Tot, Gst Act
Commercial Taxes	Public Services Service Matter
Government Life Insurance	Apgli Claims Settlement
Government Life Insurance	Apgli Loans Sanction
Government Life Insurance	Employee Services Related
Intermediate Education	Employee/ Service related
Intermediate Education	Prathibha Awards
Amaravati Development Corporation	Engineering
Amaravati Development Corporation	Urban Planning & Architect

Department	Grievance type
Amaravati Development Corporation	Finalisation Of Accounts
Amaravati Development Corporation	Development Of Greenary & Beautification
Amaravati Development Corporation	Administration
Ground Water	Right To Information Act
Ground Water	Construction Of Tube Wells And Bore Wells Referred By S.C.Corporation, I.T.D.A. For The Benefit Of S.Cs. And S.Ts
Kapu Welfare and Development Corporation	Employee/ Service related
A.P.Paramedical Board	Para Medical Students related Issues
A.P.Paramedical Board	Employee/Service related
Adult Education	Employee/ Service related
Tribal Welfare Residential Educational Institutions Society	Employee/ Service related
Youth Services	Employee/ Service related
Collegiate Education	About Raising Educational Standards in Colleges
Collegiate Education	Training For Educating Students
Collegiate Education	Entrance to Colleges
Medical Education	Employee/Service related
Medical Education	Medicines & Drugs Procurement & Distribution (Drug Store)
Medical Education	Pharmacists & Lab-Technicians Establishment
Medical Education	Employees Union Matters
Medical Education	Zonal Cadre Establishment
Medical Education	Gazetted Cadre Establishment
AP Scheduled Tribes Cooperative Finance Corporation	YSR Vidyonnathi
Board of Intermediate Education	Student exams related
Archaeology And Museums	Employee/ Service related
Archaeology And Museums	Maintenance
AP Food Processing Society	Investment Subsidy
AP Tourism Development Corporation	APTDC Hotels
Tirumala Tirupati Devasthanam (TTD)	Tirumala Tirupati Devasthanam (TTD)
AP BC Cooperative Finance Corporation	YSR Cheyutha
AP State Creativity And Culture Commission	Administration Of Govt. Colleges / Schools Of Music And Dance

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